

Presentation

KORTEX PSI is a French company born from the KORTEX technology, specialized in low and high-speed network access solutions, with more than 35 years of experience in the telecommunications world.

We design, develop and manufacture IT, electronic banking, telecom and M2M applications convergence solutions to meet the needs of sales outlets and industrialists who want to homogenize their infrastructures.

KORTEX PSI is a subsidiary of Lyra, an international payment operator. Lyra offers value-added services designed to optimize your sales on different channels: Internet, proximity, mobility and bill collection.

Lyra was created in January 2001 in Toulouse, and quickly established itself as a major player in payment.

Our in-depth knowledge of the markets, our technical expertise and our commitment to innovation ensure a high quality of service.

KORTEX PSI is at the forefront of technology, continues to innovate and focuses its development around new technologies such as electronic payment systems, interconnection of protected sites (IPSEC VPN, MPLS), wireless LAN connectivity (802.11b, g, n), Voice over IP (VoIP), backup 4G / 3G networks ...

Our solutions are for:

- Shops and points of sales.
- Multi-site companies and agencies.
- Telecommunications operators.
- Banks.

KORTEX PSI

- social landlords and energy operators.
- Industrial (specific telecom applications).

KORTEX Point Of Sales & Industry Solutions

KORTEX PSI has a development team dedicated to exploiting and enriching the acquired know-how in order to offer you a range of innovative products adapted to your needs. Our products for electronic banking are approved GIE CB in France.

- ISDN and 3G / GPRS / EDGE Modems for Payment Terminals to speed up the speed of Card Access requests and reduce telecom costs.
- POTS / GSM solutions allowing you to replace your telephone lines with the end of the PSTN programmed and to continue to use emergency call systems, voice alarms, etc.
- Switching solutions and 4G / 3G / EDGE / GPRS multi-channel routers to simultaneously connect your TPE and POS to broadband or to interconnect M2M equipment.
- Router solutions PoS ISDN and / or xDSL including all the protocols necessary for the processing of electronic and computerized flows (TCP / IP, PAD X25, SSL V3 GIE-CB, VOIP, ...).
- Automated remote reading solutions compliant with the European Wireless M-Bus standard, necessary for energy efficiency.
- Accessories for connectivity and optimization of your equipment (Ethernet adapter, 802.11b, g, n, antennas ...).
- A consulting and project management service in the implementation of all your telecom projects.

OUR MISSION

- Optimize your infrastructures thanks to the development of new technologies.
- Meet all your electronic banking and M2M telecommunications needs both in hardware and services.
- To assist you in the study and realization of all your telecom projects.

OUR VISION

- In a world where competitiveness rhymes with economy and speed, it becomes essential to optimize the telecom needs of your equipment (PCs, boxes, POS terminals, Phones, industrial equipment ...)
- KORTEX PSI believes that the role of new telecommunications technologies is to meet these requirements.
- Thus, thanks to its adapted and scalable innovative solutions Kortex -PSI opens the doors of performance.

OUR SKILLS

- They are distinguished in the field of Telecommunications, M2M, connected objects, electronic banking, energy efficiency ...
- Dial-up telephone network, ISDN Networks, xDSL.
- 4G / 3G / GPRS / EDGE networks.
- Radio WM-BUS EN13757-4: 2005, Wi-Fi IEEE 802.11, ...
 - VOIP, IP telephony solutions.
- **Telecom Consulting & Integration**

Identity

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QUALITY AND SERVICES

KORTEX PSI has a global approach to quality and high level support to best meet the expectations of customers. KORTEX - PSI allows its clients and partners to access consulting services and benefit from pre-sales and aftersales support.

Pre-sale

- Consulting for assistance in the implementation of a convergence project Computer / Electronic / Telecom or access technology migration (PSTN, ISDN, 4G / 3G / GPRS, xDSL, ...), determination of the return on investment of the project.
- Pre-sales support.
- Technical and commercial trainings.
- KORTEX PSI Partner Certification.

After-sale

- Hotline (Level 1, 2 and 3).
- After-sales and online support (partner website).
- Extended Warranty, Return and Exchange (RMA-RA).

Quality

KORTEX PSI

- Follow-up from end to end of the manufacturing process.
- Proactive incident management (portal) by raising alerts.
- Follow-up of breakdowns and malfunctions (traceability).

Our Reseller Services

As telecom equipment manufacturers, KORTEX Point of Sales & Industry must give its reseller channels all the means necessary to satisfy the customer and provide them with the best advice.

In addition to traditional sales support (product profile, presentation, training, sales actions, advertising), KORTEX PSI has set up a partnership program for its resellers. This allows you to benefit from numerous advantages, to develop their technical skills and to join the KORTEX Point of Sales & Industry authorized reseller network.

KORTEX PSI PARTNERS

- Privileged contacts with KORTEX PSI Contacts dedicated to everyday life A website and a specific hotline
 - Concrete benefits Support tools for sale Support & Advice Before Sales Information in preview Backpacks Free technical training

OUR REFERENCES

POS MANUFACTURER

- VERIFONE
- ATOS / INGENICO
- MBS (Moneyline Banking System)

CHECKS

- RESIST (FNCI)
- CERTEGY
- TRANSAX

BANKS

- NATEXIS Banques Populaires
 - HSBC
- CREDIT MUTUEL
- BNP
- CA
- SOCIETE GENERALE

OPERATORS & PRIVATE PADS

- LYRA
- ATOS
- TNS
- MONEXT
- MTN
- AFONE
- CIRRA
- ORANGE, BOUYGUES, SFR, TELEFONICA

BIG COMPANIES

- DIR Equipments (DIRO)
- SIEMENS
- TRUFFAUT
- CENTER PARCS
- COMESTERO / SUZO HAPP
- CKSQUARE
- EAS MONECONCEPT
- IKEA
- DARTY
- FRANPRIX LEADERPRICE
- TOKHEIM
- LAFON / MADIC
- NOZ
- RETAILLERS
- LASER SYMAG
- JDC
- HM TELECOM

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